

## **§337.2. Consumer Information Sign**

**Adopted to be effective March 1, 2021**

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**Summary of Amendment:** The amendment is adopted to require licensees who provide physical therapy services through telehealth, home visits, or other non-traditional modes to provide information on directing complaints regarding non-compliance with the Texas Physical Therapy Practice Act/Rules to the Texas Board of Physical Therapy Examiners.

### **Rulemaking Process:**

- Proposed by the PT Board at the October 9, 2020 meeting.
- Proposed Rulemaking Memorandum sent to the Office of the Governor on October 16, 2020 for review.
- Notification of review with no comments from Office of the Governor on November 2, 2020.
- Approved by the Executive Council of Physical Therapy & Occupational Therapy Examiners (ECPTOTE) at the November 13, 2020 meeting.
- Published in the November 27, 2020 edition of the *Texas Register* for public comment.
- Adopted by the PT Board at the January 15, 2021 meeting to be effective March 1, 2021.

### **§337.2. Consumer Information Sign.**

(a) (No change.)

(b) The consumer information sign shall read: Complaints regarding non-compliance with the Texas Physical Therapy Practice Act can be directed to Texas Board of Physical Therapy Examiners, 333 Guadalupe Suite 2-510, Austin, Texas 78701, [www.ptot.texas.gov](http://www.ptot.texas.gov), 800-821-3205 (toll free, for complaints only) or 512-305-6900. The minimum size of the sign shall be five inches by seven inches.

(c) For physical therapy services provided through telehealth, home visits, or other non-traditional modes, the licensee must provide information as described in subsection (b) of this section.